

**Governor’s State Workforce Development Board
May 11, 2023, SC Works Management Committee Meeting Minutes**

Members Present:

Mr. Warren Snead*
Mr. John Uprichard*
Mr. William Floyd*
Mr. Gregory Cannon Clark
Mr. Mike King

Members Absent:

Ms. Darline Graham
Mr. Perry Shuping
Mr. Gregory L. Tinnell

Welcome and Opening Remarks Mr. Warren Snead, Committee Chair

Mr. Warren Snead, Committee Chair, called the meeting to order at 11:00 a.m. A quorum was present.

Mr. Snead welcomed Ms. Naana Amonoo-Neizer as a guest presenter from the EvalGroup.

Approval of February 9, 2023, Meeting Minutes* Mr. Snead

Mr. Gregory Clark motioned to approve the February 9, 2023, meeting minutes. Mr. Mike King seconded the motion, and the Committee unanimously approved the minutes.

Program Year 2022 Local Performance Mr. Zach Nickerson

Mr. Zach Nickerson reviewed the local WIOA funding and fiscal and programmatic performance for Program Year 2022 through the 2nd quarter, July 1 to December 31, 2022. South Carolina received \$29.1M in WIOA funding; \$22.97M was allocated to the 12 local workforce development areas (LWDA).

State-identified fiscal measures require LWDA’s to meet an 80% Obligation Rate, 70% Fund Utilization Rate (FUR), and 30% Participant Cost Rate (PCR) by June 30 of the program year. As of December 2022, all 12 LWDA’s are on track to meet the Adult Obligation Rate for PY’22. Four (4) areas are below the Dislocated Worker Obligation Rate and one (1) area is below the Youth Obligation Rate.

All 12 LWDA’s are below the recommended 35% FUR to be on track to meet the 70% rate by June 30 of the program year, and four areas are below the 30% PCR.

The state is on track to meet the Federal negotiated program measures, Employment in the Second Quarter after Exit, Employment in the Fourth Quarter after Exit, Median Earnings, Measurable Skills Gain, and Credential Attainment. Two (2) LWDA’s are not on track to meet program measures for PY’22 through 2nd Quarter.

Participant Cost Rate Policy Recommendation* Mr. Nickerson

Mr. Nickerson reviewed the Participant Cost Rate Policy recommendation to revise the calculation to include the salaries, fringe, and indirect costs of staff who provide direct services to participants. Staff working directly with participants is defined as staff providing and/or conducting eligibility certification, case management, workshops, and assessments. Mr. Nickerson explained that there

Governor’s State Workforce Development Board
May 11, 2023, SC Works Management Committee Meeting Minutes

are two key factors at play making it difficult for local areas to achieve the 30% PCR: WIOA is a secondary resource for training and supportive services and declining WIOA funds and increasing infrastructure costs. WIOA requires all other resources to be utilized prior to the utilization of WIOA funds for training and supportive services costs. The abundance of other resources available to pay for training and supportive services from other workforce system partners and additional grant funding opportunities, makes it difficult for local areas to expend their dollars on training and supportive services. Additionally, the PCR, as it is currently calculated, discourages areas from applying for additional grants that might help the area but would negatively impact their ability to meet the PCR.

Discussion: In response to a question, Mr. Nickerson explained that the SC has seen a 10% decrease in WIOA funding, with the low unemployment rate being one of the variables associated with how much WIOA funding a state receives.

Voting: Mr. Mike King motioned to approve the Participant Cost Rate Recommendation, advancing it to the Executive Committee. Mr. Greg Clark seconded, and the Committee voted unanimously to approve the Participant Cost Rate Recommendation, advancing it to the Executive Committee.

SC Works Secret Shopper Initiative Ms. Naana Amonoo-Neizer

The deployment of the SC Works Secret Shopper Initiative was created to increase business and job seeker use of the SC Works system by assessing customers’ experience when interacting with the SC Works system.

Ms. Naana Amonoo-Neizer, Project Manager, EvalGroup, the vendor selected, provided an update on the progress of the SC Works Secret Shopper Initiative. The initiative will be performed in two phases. Ms. Amonoo-Neizer explained that during Phase I, businesses and job seekers were surveyed to identify the types of services consumers are interested in receiving. Phase II will deploy secret shoppers into identified SC Works Centers.

The SC Works Secret Shopper Initiative is active, limiting the data EvalGroup was able to provide. State Workforce Development Board members will receive the final report during PY’23.

Other Business/AdjournMr. Snead

Mr. Snead reminded members of the next full Board meeting on June 28, 2023, at 11:00 a.m. He also noted that the 2023 Workforce Development Symposium will be held on September 19, 2023, at William Brice Stadium in Columbia, SC.

Mr. Thomas Freeland, State Workforce Development Board Chair, encouraged members to plan to attend the 2023 Workforce Development Symposium.

Meeting Adjourned at 11:44 a.m.