Governor's State Workforce Development Board November 16, 2022 Executive Committee Meeting Minutes

MEMBERS PRESENT:

MEMBERS ABSENT:

Mr. Thomas Freeland Ms. Valerie Richardson Mr. John Uprichard Mr. Warren Snead

Mr. Dan Ellzey

Mr. Charles Brave, Jr.

Mr. Jay Holloway

Mr. Pat Michaels

Since Program Year 2020, the SWDB has invested approximately \$14M in grants awarded to the local areas, such as the Restoration, Resiliency, and Engage, Build and Serve Grants. The SWDB also invested in providing security for the SC Works Centers, enhancing the SC Works online services system, and SC Works Outreach.

The SWDB currently has \$1.8M in statewide program funds to invest in opportunities that align with PY'22 priorities. Ms. Staggers reviewed potential investments for the Committee's consideration:

- Regionalism Incentive Grants to encourage local areas to implement cost-sharing strategies.
- Employer Training Fund to provide funding for employer training programs with emphasis on high growth, high demand sectors, small employers, employers and rural areas, and training for frontline staff.
- Funding to procure an SC Works Staff Learning Management System to support delivery of statewide, cross-partner, SC Works staff training.
- Conducting a feasibility study of implementing a Shared Case Management System to support common intake, participant referrals, and co-enrollment across partner programs.
- Funding to equip correctional facilitates with virtual reality capabilities to ensure that inmates have access to career exploration opportunities.

^{*}Denotes voting item

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Mr. Freeland facilitated discussion on the investment opportunities. Committee members offered support for regionalism, employer training, virtual reality, and researching options for a shared case management system. Staff will prepare a formal funding recommendation based on the discussion to be presented in a future Executive Committee meeting.

Committee Activity Reports.......Committee Chairs
Board Development Committee – Pat Michaels

Mr. Pat Michaels provided an update on PY'22 Board Development Committee (BDC) priorities:

- Allow board members to revisit committee assignments that align with their skills and interests.
 - O Board members were emailed the Committee Interest form, along with the Committee Charters, with a request to complete the form by October 6, 2022. Eight members expressed interest, broken down as follows:
 - i. Two new members choosing their first committee,
 - ii. Five existing member were choosing committees as a result of the Collaboration and Partnership sunset, and
 - iii. One existing member who expressed interest in simply serving on a different committee.
 - As a result of this effort, BDC has four members, SC Works Management has eight members, and the Committee on Workforce Innovation has seven members.
- Development of a Board Roster Page on the SC Works website
 - The newly developed board roster page offers an overview of the composition of the board, the bylaws, membership of the executive committee, and a membership roster.
- Coordinate Diversity, Equity, and Inclusion training in the new program year. Staff will present a proposal to the Committee during the February meeting.
- Annual Ethics Training will be held Friday, January 27, 2023, at 9:30 a.m. via Zoom.

Committee on Workforce Innovation – Jay Holloway

Ms. Pamela Jones gave the Committee on Workforce Innovation report. The Innovation Committee reviewed research on virtual reality (VR) use in workforce development and the results of a statewide VR survey. The survey results indicate there is interest in implementing or expanding the use of VR; however, apprehension stems from budget restrictions, accessibility concerns, and a general lack of knowledge surrounding VR.

SC Works Management Committee

Ms. Jones provided the SC Works Management Committee PY'22 priorities update report. During the 2nd quarter, the Committee set the following priorities for PY'22.

• Assessing outreach to employers through an Employer Services Dashboard.

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- Enhanced system efficiency through Regionalism.
- Assessment of the SC Works Customer Experience through the Secret Shopper Initiative.
- Expansion of virtual SC Works services through the Virtual Engagement Center.

PY'21 Annual Performance Update:

Federal program measures include Entered Employment 2nd and 4th Quarter After Exit, Median Earnings, Measurable Skills Gain, and Credential Attainment. One (1) local area did not meet the negotiated program measures for Program Year 2021.

The State identified fiscal measures require LWDAs to meet an 80% Obligation Rate, 70% Fund Utilization Rate (FUR), and 30% Participant Cost Rate (PCR). Twelve LWDAs met the obligation rate, two (2) local areas did not meet the Youth FUR, and three (3) local areas did not meet the PCR.

The six (6) local areas that did not meet performance have triggered progressive-sanction measures. LWDBs will be required to submit a Corrective Action Plan (CAP) within 45 days of the notice, describing how it will improve and meet performance. Upon acceptance of the CAP, the LWDB will submit progress reports to DEW on a mutually agreed upon schedule. Report submission will continue until the end of the program year.

In support of the Committee's 'outreach to employers' priority, the Committee received a presentation on how business services are delivered through the workforce system, the use of Employer Service codes to track service delivery, and the Effectiveness in Serving Employers performance measure that is reported to the US Department of Labor annually.

The meeting adjourned at 11:39 a.m.

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