

SC Works Employer Survey Questions

Use Guide:

1. LWDA's must create surveys for employer customer satisfaction using the questions and answer options listed below, and the survey questions must be listed in order as seen below (except in the circumstance described in number four of this Use Guide).
2. LWDA's may design surveys as appropriate for their use, e.g., opt for appealing fonts and color schemes, customize for different methods of distribution.
3. LWDA's are encouraged to distribute surveys through a variety of means and through methods deemed most effective within their area.
4. LWDA's may include additional questions on surveys distributed within their area. If the LWDA chooses to add questions, these questions must appear between questions four and five of the survey order displayed below.

Survey Questions:

1. Thinking about your most recent experience, in what way did you access SC Works services?
 - a. I called my SC Works center.
 - b. I visited an SC Works center or received in-person services outside of an SC Works center.
 - c. I used SC Works Online Services (jobs.scworks.org).
 - d. I used other virtual services (for example, attended a virtual job fair or visited the virtual engagement center).
2. What was your reason(s) for accessing SC Works services?
 - a. Attend an employer-related event
 - b. Attend a career fair
 - c. Host screenings/job interviews
 - d. Drop off job orders/pick up job applications
 - e. Inquire about SC Works services
 - f. Recruiting assistance
 - g. SC Works Online Services (SCWOS; jobs.scworks.org) assistance
 - h. Layoff or closure assistance
 - i. Assistance with training programs (on-the-job training [OJT], apprenticeship, customized training for workers)
 - j. Labor or job market information
 - k. Unemployment Insurance (UI) assistance
 - l. Report a problem
 - m. Other: _____

