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#### Nikki R. Haley Governor

#### Abraham J. Turner Executive Director

## STATE EMPLOYMENT SERVICES INSTRUCTION NUMBER: 12-06

TO:

**DEW Area Directors** 

DEW Staff Managers WIA Administrators SC Works Operators

SUBJECT:

Wagner-Peyser Program Year 2012 Negotiated Performance Measures

and the Recording of Placements/Positive Referral Results

ISSUANCE DATE:

October 19, 2012

**EFFECTIVE DATE:** Immediately

<u>PURPOSE</u>: To provide information relative to the program year 2012 Wagner-Peyser negotiated performance measures and the timely recording of placements/positive referral results in SC Works Online Services (SCWOS).

**REFERENCES:** Training Employment and Guidance Letters 17-05 and 38-11, 20 CFR Parts 651.10 and 652.2.

**BACKGROUND:** Wagner-Peyser performance measures, also known as common measures, are negotiated with the Region 3 office of the Department of Labor Employment and Training Administration (DOLETA). Common Measures are an integral part of the performance accountability system. One of the values of implementing common measures is the ability to describe in a similar manner the core purposes of the workforce system: how many people found jobs; did they stay employed; and what did they earn.

The federal regulations at 20 CFR 652.2 state that the basic purpose of the employment service system is to improve the functioning of the nation's labor markets by bringing together individuals who are seeking employment and employers who are seeking workers. One of the basic components of the employment service system is the placement process, defined at 20 CFR 651.10.

**POLICY:** It is the policy of the South Carolina Department of Employment and Workforce (SCDEW) to meet or exceed all of the Wagner-Peyser negotiated performance measures each program year and to meet the basic purpose of the employment service through the placement process and appropriate recording of that activity. For reporting purposes, it is recommended that positive referral results be recorded as of the date they become known.

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**ACTION:** Wagner-Peyser staff should review and be knowledgeable of the definitions of the three Wagner-Peyser performance measures, the negotiated levels of performance for each measure and the steps involved in the placement process and the role it plays in meeting those three measures. The negotiated standards and actual performance for PY 2011 and the negotiated levels for PY 2012 are attached, as well as definitions of each common measure and the placement process.

**INQUIRIES:** Questions may be directed to Charlie Davis at 803-737-2594 or cdavis@dew.sc.gov.

Dennis M. King

Assistant Executive Director

**Employment Services** 

Attachments

# **DEFINITIONS AND TERMS**

<u>Entered Employment Rate (EER)</u> – A common measure that includes only those participants not employed at the date of participation. Of this group, divide the number of participants who are employed in the first quarter following their exit from the Wagner-Peyser program by the total number of participants who exited during the quarter.

<u>Employment Retention Rate</u> – A common measure that includes only those participants who are employed in the first quarter after the exit quarter. Of this group, divide the number of participants who are employed in both the second and third quarters after the exit quarter by the number of participants who exit during the quarter.

<u>Average Earnings</u> – A common measure that includes only those participants who are employed in the first, second and third quarters after the exit quarter. Of this group, divide the total earnings in the second and third quarters after the exit quarter by the number of participants who exit during the quarter.

<u>Placement</u> – The hiring by a public or private employer of an individual referred by the SC Works Center for a job or for an interview, provided that the SC Works Center office completed all of the following steps.

- Prepared a job order in SCWOS prior to referral except in the case of a job development.
- 2. Made prior arrangements with the employer for the referral of an individual.
- Referred an individual who had not been specifically designated by the employer, except referrals on agricultural job orders for a specific crew leader or worker.
- 4. Verified from a reliable source, preferably the employer that the individual had started to work.
- Appropriately recorded the placement (positive referral result) in SCWOS.

	Program Year				1 st Quarter		2 nd Quarter		3 rd Quarter		4 th Quarter		Reference Guide	
Entered Employment Rate	2011	60.0%	48.0%	N	240,841	48.7%	222,993	48.4%	204,332	48.5%	185,231	49.4%	9002C Col.1 Row 1	9002C Co Row 7
				D	494,545		460,332		421,291		374,820		9002C Col.1 Row 6	
	2012	58.5%	46.8%	N									9002C Col.1 Row 1	9002C Col
				D									9002C Col.1 Row 6	Row 7
Employment Retention Rate	2011	82.3%	65.8%	N	231,445	79.6%	230,558	79.6%	217,638	80.0%	199,195	79.8%	9002C Col.1 Row 8	9002C Col Row 10
				D	290,642		289,510		272,216		249,663		9002C Col.1 Row 9	
	2012	83.9%	67.1%	N									9002C Col.1 Row 8	9002C Co Row 10
				D									9002C Col.1 Row 9	
Average Earnings (AE)	2011	\$11,000	\$8,800		\$11,83	6	\$11,745		\$11,656		\$11,400		9002C Col.1 Row 11	
	2012	\$ 11,600	\$ 9,280	T									9002C Col.1 Row 11	